

ARLYN SCALES [ALL MODELS]

LIMITED WARRANTY

Arlyn Scales warrants that your Arlyn Scales' equipment and systems, when properly installed will operate per written specifications. All systems and components are warranted against defects in materials and workmanship for a period of one year.

Arlyn Scales warrants that the equipment sold hereunder will conform to the written specifications authorized by Arlyn Scales. Arlyn Scales warrants the equipment against faulty workmanship and defective materials. If any equipment fails to conform to these warranties, Arlyn Scales will, at their option, repair or replace such goods returned within the warranty period subject to the following conditions:

1. Upon discovery by Buyer of such nonconformity, Arlyn Scales will be given prompt written notice with a detailed explanation of the alleged deficiencies.
2. Return Materials Authorization Number (RMA#) must be obtained from Arlyn Scales Technical Support department for any equipment to be returned to Arlyn Scales for warranty replacement or repair. Failure to do so will result in delay for repair or replacement, or could result in equipment lost in shipment, at the expense of the Buyer.
3. RMA# must be obtained by calling Arlyn Scales Technical Support at (800) 645-4301 ext. 101.
4. Individual electronic components returned to Arlyn Scales for warranty purposes must be packaged to prevent electrostatic discharge (ESD) damage in shipment.
5. Examination of such equipment by Arlyn Scales confirms that the nonconformity actually exists, and was not caused by accident, misuse, neglect, alteration, improper installation, improper repair, improper testing or improper return shipping and handling; Arlyn Scales will be the sole judge of all alleged non-conformities.
6. Such equipment has not been modified, altered or changed by any person other than Arlyn Scales.
7. Arlyn Scales will have reasonable time to repair or replace the defective equipment. The buyer is responsible for shipping both ways.
8. In no event will Arlyn Scales be responsible for travel time, or on-location repairs, including assembly or disassembly of equipment, nor will Arlyn Scales be liable for the cost of any repairs made by others.

Features with Networking (Ethernet and/or Wi-Fi)

All scales that are manufactured and deployed by ARLYN SCALES, which are equipped with networking capabilities (Ethernet and Wireless) are thoroughly tested and benchmarked before being shipped to customers.

The Ethernet and Wireless devices equipped therein, are shipped with the following factory settings:

1. The networking device built in to the scale indicator will be configured to obtain an available IP address from the network in which it is connected, whether it is wired or wireless. It is imperative that the network server, switch or router has DHCP IP Addressing capabilities.
2. If the network is secured (e. g. WEP, WPA), then this might impede the device from getting an IP address from the network it is connected to (Wired or Wireless). It is the responsibility of the customer to make sure that the network protocols are set in such a way that there is no problem for the scale to get it's IP address, even if it means temporarily disabling network security.
3. There is no way to access the configuration of the networking device built in the scale without successful IP address assignment. Once the device obtains its IP address, or if it is assigned an IP address by the customer, there is no problem in configuring the networking device, depending on the preference of the customer. The networking devices on these scales support the most popular network security features. It is still the customer's responsibility to configure the networking device properly so that no problem occurs on any specified function of the scale.

Finally, Arlyn Scales is not responsible for troubleshooting customer's networking problems arising from integrating the scale on the customer's network. Arlyn Scales can often provide consulting help with configuration and implementation. This must be separately contracted. The current rate is \$200 per hour.

Premium Features – Technical Support and Disclaimer

The optional capabilities outlined in the "PREMIUM FEATURES" section of this manual is provided "as is". In that respect, the features maybe incomplete or may have inherent limitations that could hinder the expected basic performance of the scale and/or the feature itself when applied. Arlyn Scales is not responsible for troubleshooting customer's problems arising from integrating these features on the customer's systems and/or the scales themselves. Arlyn Scales can often provide consulting help with configuration and implementation without guarantee of expected or positive results. Consultation must be separately contracted. The current rate is \$200 per hour.

These features are subject to be removed or changed without notice if Arlyn determines that continuance of these features will negatively affect the performance of its equipment and/or cannot be included due to unforeseen circumstances in hardware/software obsolescence and support.

Furthermore, even though the features are provided at no charge at the time of the writing of this document, Arlyn Scales reserves the right to charge a nominal fee for one or all of these premium features at a future date regardless of previous purchase or use of the scale.

Arlyn Scales reserves all other rights.

THESE WARRANTIES EXCLUDE ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATION WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ARLYN SCALES WILL NOT, IN ANY EVENT, BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

ARLYN SCALES AND BUYER AGREE THAT ARLYN SCALES SOLE AND EXCLUSIVE LIABILITY HEREUNDER IS LIMITED TO REPAIR OR REPLACEMENT OF SUCH GOODS. IN ACCEPTING THIS WARRANTY, THE BUYER WAIVES ANY AND ALL OTHER CLAIMS TO WARRANTY.

SHOULD THE SELLER BE OTHER THAN ARLYN SCALES, THE BUYER AGREES TO LOOK ONLY TO THE SELLER FOR WARRANTY CLAIMS.

NO TERMS, CONDITIONS OR UNDERSTANDING, OR AGREEMENTS PURPORTING TO MODIFY THE TERMS OF THIS WARRANTY SHALL HAVE ANY LEGAL EFFECT UNLESS MADE IN WRITING AND SIGNED BY A CORPORATE OFFICER OF ARLYN SCALES AND THE BUYER.

WARRANTY TERMS ARE SUBJECT TO CHANGE WITHOUT NOTICE.